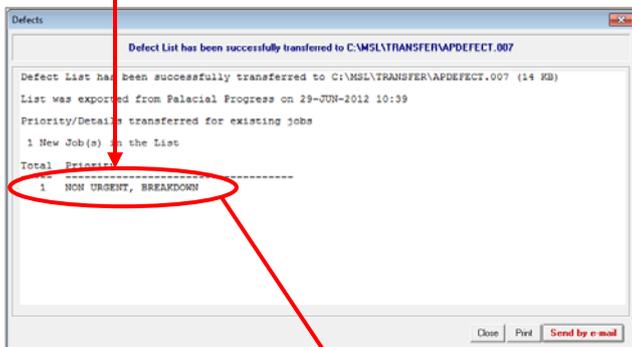


Defects reported onboard

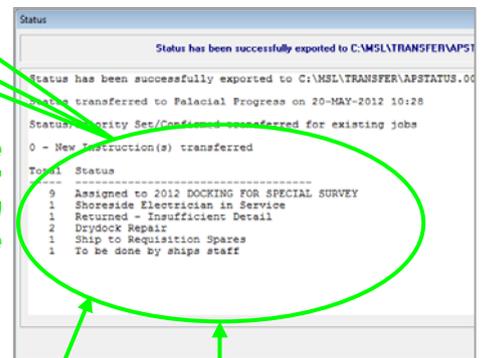
Recording defects onboard is done in the same way as it is in the 'standard' REFMAN Shipboard Defect Recording module (See separate sheet). Briefly, for each defect, **ship's staff need to:**

- Type a brief heading/title for the defect.
- Assign a 'Priority' to the defect.
- Type a few words against the prompts in the standard form.
- 'Tick' the tag codes which are relevant.

Defects reported onboard are then transferred to the office.



Defect status, planned date & any 'notes' transferred back to the Ship.



Notes from the 'Office' to the 'Ship' appear yellow and appear purple if they are from the 'Ship' to the 'Office'.

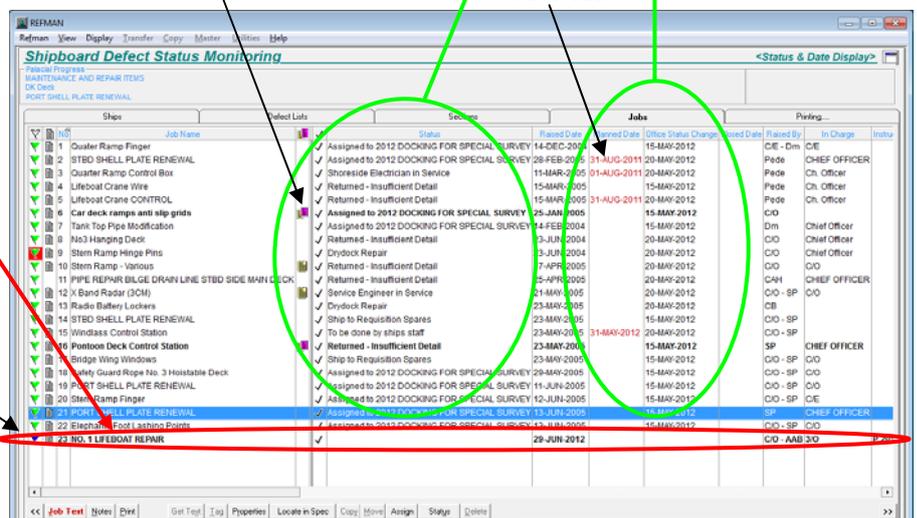
'Planned Date' appears red if overdue.

Defects monitored in the office

Defects transferred to the office are automatically added to the "office copy" of the ships defect list.

Superintendent reviews new defects and sets a status to indicate how each one is to be dealt with.

New defects appear in bold typeface to indicate they have not been read along with a coloured flag to indicate the priority assigned by the ship's staff.



Overview

Makes Shipboard Defect Recording a "two-way" process rather than the "one-way" operation when REFMAN's original Shipboard Defect Recording module is used alone. Defects are reported onboard using REFMAN's Shipboard Defect Recording module as before except that now the ship must also assign a priority to each defect. Defects are transferred to the office where they can be reviewed, assigned to a specification or have a status and planned date assigned to indicate how and when they are to be dealt with.

The status, planned date and any 'notes' explaining why a particular status has been assigned are then transmitted back to the ship. This provides the ship with confirmation that the reported defects have been received as well as providing positive feedback about how and when each one is to be dealt with. As Defects are rectified they are marked as complete by ship's staff along with a date and code to indicate how and when they were actually dealt with. In this way both office and ship can see the current status of every reported defect.

